

# CLAIM FORM

Customer

Email

Phone number

Contact person

Claim ID no.

Product category

Camera System

Feeding System

Other

Important: Send the claim form to [warrantyclaims@scaleaq.com](mailto:warrantyclaims@scaleaq.com) to receive your ID number. **DO NOT** ship any items to us before receiving your ID.

**Sales Order / Invoice no. / Project no.** (Must be filled in).

Equipment

Serial number

Error

Cause of error

When was the error detected?

Preferred action of approved claim (new parts, invoice, repair)

Cleaning and disinfection

*I confirm that the equipment has been cleaned and disinfected using approved disinfectants pursuant to [the list published by the Norwegian Food Safety Authority](#). ScaleAQ reserves the right to return goods and/or charge the customer for any required cleaning.*

Image(s) (Upload images on page 2).

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FILLED IN BY SCALEAQ:

Feedback

Reviewed by

Warranty granted

Reference

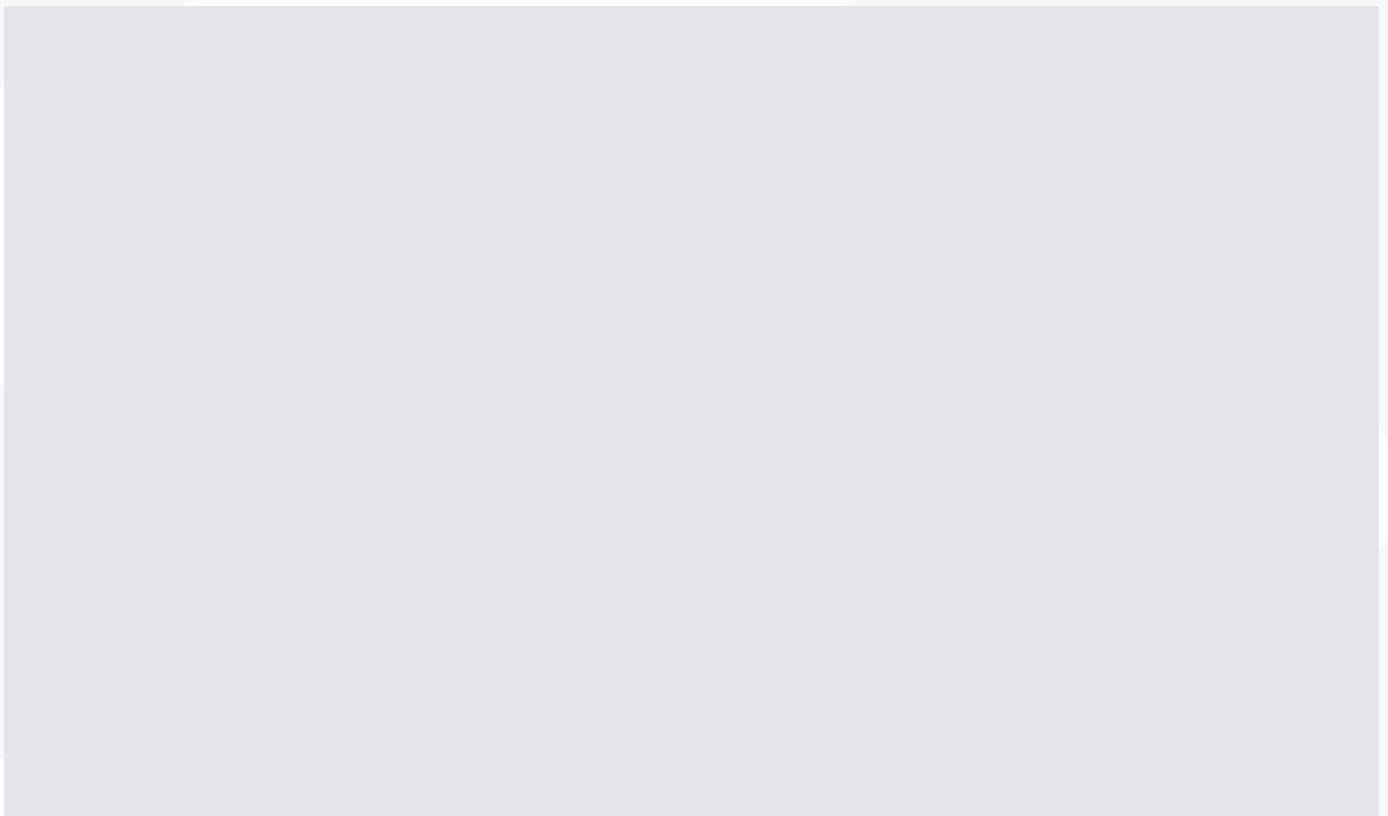
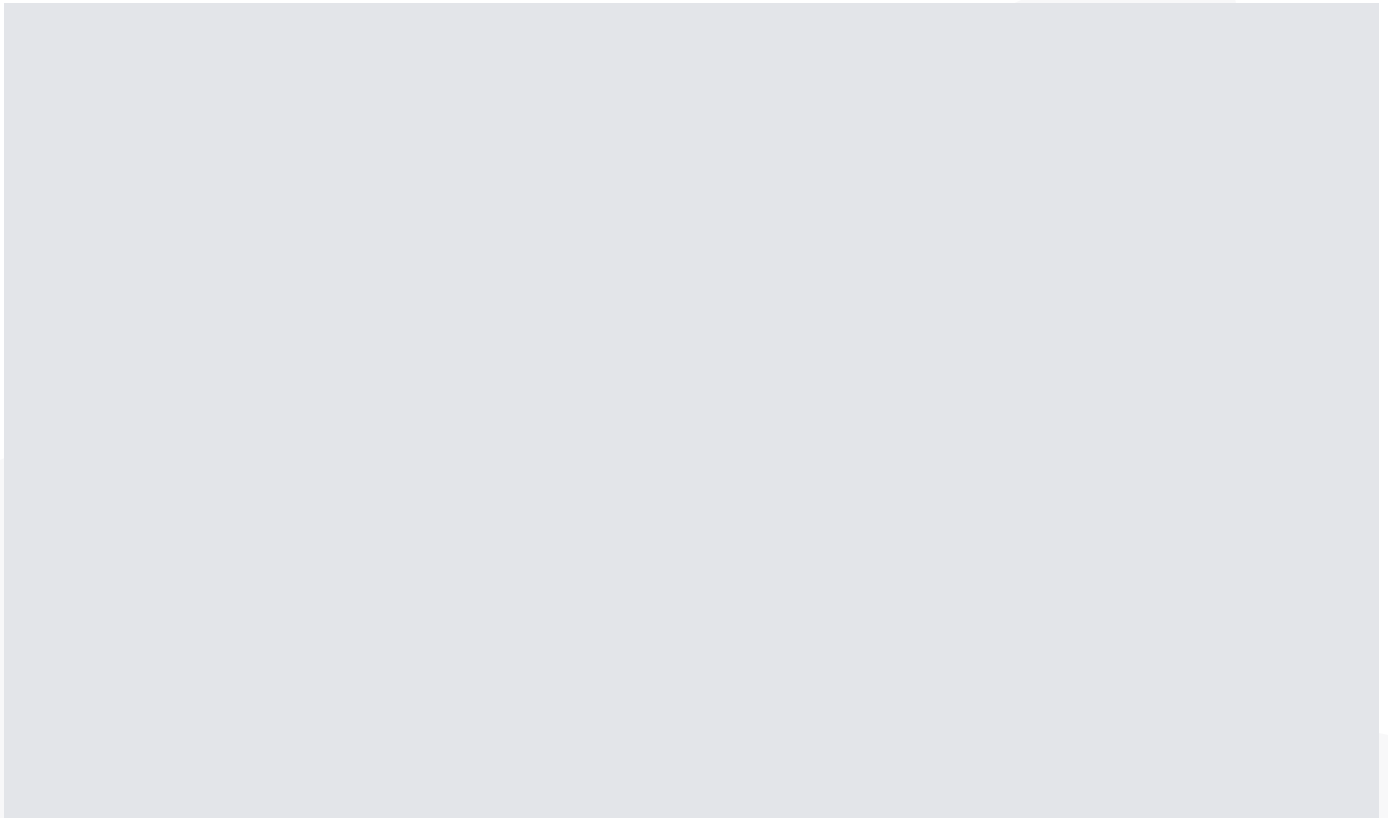
YES

NO

Errors caused by wear, incorrect use, or inadequate maintenance are not warranted.  
All items must be shipped to Scale Aquaculture AS, Serklauvegen 67, 5440 Mosterhamn.

[scaleaq.no](https://scaleaq.no)

**Upload images**



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